

## **The Brimington Surgery Church Street Brimington Chesterfield S43 1JG**

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Hello

04/06/20

I thought it might be about time I updated you on what is and has happened over the last few months.

### **STAFFING:**

As you can see from the headed paper, there have been some changes to our personnel.

Dr Maria Roberts who trained with us has now become a Partner which we are all delighted about.

Both Dr Rachel White and Dr Emily Freeman are currently on maternity leave and Dr Marzena Whittaker has joined us as a permanent Salaried GP.

You may notice that Dr Andrew Fowler and Dr Rosanna Yeoman are not named on the headed paper, they have moved on to other roles and we of course wish them all the best.

In admin we have two new faces – Sarah and Hollie (you may have met Hollie if you have attended the Hub in an evening or a weekend). Sammy who used to be on reception and then worked in admin moved on to further her career.

### **NOTICE BOARDS:**

We have purchased two more boards and removed the majority of items blue tac-ed to the walls in the downstairs waiting room. The result is that it is much easier to access information despite the information being a bit reduced. It will also be easier to update what is out more regularly.

### **WEBSITE:**

You may by now have had a look at this. We are very pleased with it as we think it is much easier and clearer to navigate.

### **PATIENT FEEDBACK:**

The Family and Friends test continues but remotely via text and app. Our results are as good as usual and you can access the last 3 months via the Practice information button on our website.

### **BRIMINGTON PHARMACY:**

After many months of problems, there is a new and experienced Manager (who started June 1<sup>st</sup>). Already we have had almost a full week with no issues! We are very optimistic of an improvement in services.

### **COVID – a brief snapshot of surgery life:**

- We are following all Government guidelines as regarding social distancing.
- All staff have their own keyboard and mouse.
- Everyone wipes their workstations down regularly.
- We have assessed all our staff and those with an increased risk have moved to telephone and admin work – no face to face patient contact. Only 2 staff members have had to work from home due to shielding – both clinical and both have done huge amounts of work from home.
- Those who require it have full PPE available to them and this has not been an issue.
- We are constantly developing more efficient and effective ways of working that we hope will also help us in the future.
- What we have learnt is that a lot of work can be done without face to face contact – the benefits are many with parking figuring high on the list you will be pleased to hear!
- We have all kept well with (so far) only one staff member testing positive for Covid-19. This, almost certainly, was caught from his partner who caught it working for the ambulance service.
- The GPs are running a “total triage” system – all patients are phoned and only invited in as necessary.
- All patients are screened for symptoms before and on arrival.
- We are operating a 3 entrance system so that patients flow easily around the building.
- The waiting room is closed so some patients will be asked to sit in their car and be phoned when the clinician is ready. Some may be seen in their car – eg for B12 injection.
- Baby clinics are run when no other patients are in the building.
- REMEMBER, if you spot any symptoms which could indicate other serious health concerns don't just sit at home worrying about it – please contact us for advice.

### **HUB:**

This re-opens on June 6<sup>th</sup> with a GP and a Health Care Assistant on Saturday and Sunday and a Nurse running a smear clinic on the Saturday.

### **PPG MEETING:**

If you would like a remote meeting this could be arranged. Please let me know if you do. I understand that this will exclude some members by its very nature but should you wish to chat about anything in this letter I would be more than happy to meet on Zoom or another platform as required.

Warm Regards, keep safe

*Paula*