

Comments, concerns or complaints?

If you have any comments, concerns or complaints and you would like to speak to somebody about them please email

DCHST.communications@nhs.net

Are we accessible to you?

This publication is available on request in other formats (for example, large print, easy read, Braille or audio version) and languages. For free translation and/or other format please email

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### Here are just some of the teams we work with on your behalf:

Accessing services in the community Adult Social Services

Advocacy Services

Befriending Services / Community Support

Groups / Luncheon Clubs

Bereavement support

Care Link/ Care Home Link and Support

**Community Matrons** 

Community Mental Health Team

Community Safety / Fire Service / Police

Community Therapy Teams / falls services

Continence Services

Counselling / Bereavement Support Groups

Dementia/Making Space/Alzheimer's Society

Advice/Welfare Rights/DWP Derbyshire

Carers / Carers Support Groups

District Nurses, Frailty Support

GP's / Practice Nurse / Practice Staff

Handy Person DIY Service / Trusty Trader

Hearing and Sight Support Services

 $\label{thm:loss} \mbox{Hospital Discharge Teams/Help with/Home from}$ 

Hospital

Hospital Admission & Discharge Teams

**Housing Associations** 

Live Well Better

Long Term Condition support services

Palliative Care Team / Ashgate

**Patient Transport Services** 

**Podiatry Services** 

Royal British Legion / ex forces support

Respite Care / Day Centres

Wheelchair Services



# Care Coordinators in Chesterfield GP Practices

We are here to help you stay safe and well in your home by offering support, advice and information on services available in the community.

#### **CareCoordinators**

Are part of the Community
Support Team employed by
Derbyshire Community Health
Services. We are based at your
local GP Practice.

We can link between all the different services and organizations in the community.

We can help you to get the support you need to remain independent in your own home for as long as possible.

If you are a family member or carer of someone and you also feel you need some extra help, support or information we can help you too.

#### **HowWeCanHelp**

We can help in a variety of ways, for example:

- Have you got poor mobility?
- Do you struggle with personal care, bathing etc?
- Would you benefit from equipment such as grab rails, raised toilet seat?
- Are you struggling with shopping or cooking?
- Would you like to get out more, are you lonely?
- Have you fallen recently?
- Are you are a carer and struggling?
- Are you worried about your memory?
- Do you worry about your energy?
- Have you had a full benefit / income check?
- Would you like support from bereavement groups or services?
- Would you benefit from the Handyperson DIY scheme?
- Have you had a home safety check i.e. fire alarm, door locks etc.
- Do you struggle to manage your long term health conditions?
- Do you understand your medications?
- Would you like advice on living well?

If in doubt, contact your Care Coordinator for

#### advice and support.

#### Referral to the Care Coordinator

If you are over the age of 18 and would like to know more about how we can help. Either ask your GP (or any other health professional) for a referral or alternatively you can self refer by contacting:

## Ros Hague - Care Coordinator

Tel: 01246 273224

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