

# Minutes of Patient Participation Group

Held on Tuesday 24<sup>th</sup> January, 2017

## In The Training Room

### Apologies

Joan Graham

Marjorie Hopton

George Morris

Jean Crossley

### Attending

Julie Rutter and Jill Baker (chair)

Joan Bramley (minutes)

Sue Chambers

Gertrude Elphee

Christine Berresford

Pam Wright

John Berresford

Margaret Breeds

Hazel Butler

Martin Liddle

Pam Smiley

Gayner Hibbert

Paul Smith

The Minutes of the previous meeting were accepted as a true record

#### 1 Item 2 – Simon Hay, Area Manager, Brimington Pharmacy

The meeting started with Simon Hay giving an insight into the situation with the Pharmacy that has previously given cause for concern and members felt that there had been improvements but with further refining required. He explained that the pharmacy profession had a surplus of Pharmacists and the industry has lost 20% of funding, therefore, were trying to integrate and liaise more with doctor's practices.

### Matters arising

- Dr. Mark Torkington was not at the meeting as he was abroad helping to set up a hospital.
  - The advert to join 'The Surgery of the Year' had proved useful as the Practice now had three new part time doctors. Dr. Rosanna Yeoman; Dr. Shahzad Jamile and Dr. Rachel White who has already started.
  - There was nothing to report on the proposed closure of hospitals.
- 2 Item 4 – Locality PPG report  
At the two Locality PPG meetings held prior to our PPG there had been talks by Marie Scouse on Primary Care; Oliver Scheldt about getting young people involved and Steve Allinson the new ND CCG Chief Officer introduced himself and told of his role in the NHS.
- 3 Item 5 – The State of General Practice  
A video was shown outlining the current situation in General Practice showing the workload; political and social areas. It showed that one million patients were seen per day by GP's over the country with those patients with complex illnesses attending their surgery multiple times during a week. A doctor's day can consist of seeing 35 – 40 patients on a face to face basis then attending house calls. In 2015 there were 500 fewer GP's and 200 Practices closed which seems to be because of the lack of funding and with patient numbers increasing there are patients with no doctor. The question is 'what can people do to help themselves', such as aiming to keep healthy thereby not requiring visits to the doctors as often.
- 4 Item 6 – Community Exercise Class  
A suggestion was put forward by Pam Wright of having a gentle exercise class in the Brimington Community and asked if the local Physiotherapist could help but this was not possible.
- 5 Item 7 – Surgery Update  
The Phlebotomist, Gemma had given birth to a baby girl and Nicola was covering for her also Emma the new part time Practice Nurse starts her surgery in February. As there are extra doctors there are now more appointments.

Next meeting Wednesday 17<sup>th</sup> May 2017, 6pm at the surgery with Dr. Fordham in attendance.