



The Brimington Surgery Patient Participation Group NOTES Friday 8th January 2021 ZOOM.

1. **Attendees** – Sue Hague, Martin Liddle, Sandra Bridge, Dr E Fordham., Paula Elliott (Practice Manager)
2. **Apologies** – Pam Smiley, Patricia Chambers, George Morris, Janet Chappell
3. **Pt feedback - (standing item)** – Family and Friends has officially been suspended however, we have left the function on iPlato and so we receive around 50 responses per month. We post these on our website and both the patient and the staff noticeboards

SECTION 2 Report Summary

Surveyed Patients:	116						
Responses:	49						
	Very good	Good	Neither good nor poor	Poor	Very poor	Don't know	Total
SMS - Autopoll	43	4	2	0	0	0	49
SMS - User Initiated							
Tablet/App							
Web/E-mail							
Manual Upload							
Total	43	4	2	0	0	0	49
Total (%)	88%	8%	4%	0%	0%	0%	100%

Summary Scores

👍 96%
 👎 0%
 👉 4%

6. Any other business

Email from George:

[Patient Groups - YouTube](#) – If you click on this link it takes you to a useful video to promote the work of Patient Participation Groups (PPG's) maybe useful to those of you who are PPG members or Chairs and want to recruit new people.

Derbyshire Cancer Buddies – a team of compassionate comprehensively trained volunteers who have lived experience of cancer and now support others through their cancer journeys. There is online group support via a Facebook page and Derbyshire cancer patients, survivors and carers can also make self-referrals for 1-1 telephone emotional support with one of the buddies. Those who have received support have provided 100% positive feedback – some have described it as their 'lifeline' and really appreciated the opportunity to talk to some with similar experiences. Given current circumstances, and the fact that some vulnerable cancer patients, survivors and carers are feeling isolated, this scheme is keen to spread the word about their service. Facebook page: <https://www.facebook.com/derbyshirecancerbuddies/> or email address: sam@derbyshirecancerbuddies.co.uk for questions/information.

Covid 19 Vaccination News – Please see latest bulletin below. These can also be found on the JUCD website here [Covid-19 Vaccine: Joined Up Care Derbyshire](#). I believe the FAQ section is due to be updated soon too, so look out for that.

7. Date of next meeting March 2021 – probably on Zoom