



The Brimington Surgery

Patient Participation Group - Wednesday 18th May 2022

NOTES

1. **Attendees** - Sue Hague (Chair), Pam Smiley, Cathy Hickton, Pam Wright, Sandra Bridge, Joan Bramley, Martin Liddle, Paula Elliott (Practice Manager), Dr M Roberts (GP Partner 11.15 til 11.45), Suzanne Kirkland-Wells (SPLW invited speaker)

2. **Apologies** – Patricia Chambers, Lynda Hewitt, Margaret Breeds.

3. **Social Prescribing Link Worker** – Suzanne Kirkand-Wells 07909 646148, s.kirkland-wells@nhs.net

Suzanne is new to the role of Social Prescribing Link Worker (SPLW) and has been in post for three months. She is employed by the Primary Care Network paid via a Government Scheme called Additional Reimbursed Roles (ARR) and is attached to the Brimington Surgery and Calow and Brimington Practice. She circulated leaflets about the service and will be delivering more to the practice soon.

Patients can access up to eight sessions of support via a practice referral; this does not have to be via the GP as other staff can make these referrals and all practices should have access to a SPLW.

An average appointment is 45 minutes long. These appointments can be face to face at the practice or at home, and/or over the phone.

Areas of support offered include finance and budgeting, social, physical and mental health issues, housing and general wellbeing.

The sessions support the patient to work towards a realistic action plan using active listening. The SPLW will help to empower the individual wherever possible. One example is that a SPLW can help someone integrate into a group to help them develop a physical or social activity.

Suzanne happy to talk to local groups about this role.

It was pointed out that you could contact Age Concern without having to have a referral from your GP.

Access to walking groups was discussed– unfortunately Tina Hennessy (Community Lifestyle Manager) from CBC was unable to attend today due to it being the Chesterfield Walking Festival currently but PS passed on the information. PS runs a 1.5 mile walk which is holistic and includes learning about flowers and trees etc along the way. Walks can and do link up with community centres for toilets and refreshments and have starting points that have a nearby bus stop.

One walk is current around Holmebrook Valley Park.

QUERY for PE is whether we can include PS on our insurance for walking?

Query if Suzanne can put posters up in other places like supermarkets, put something in the Parish Newsletter; leaflets in the sandwich shop, on our screens and boards – all of which are achievable.

Suzanne will try and co-ordinate a meeting of the group leaders at the Manor Centre with the support of the PPG members; the practice can also attend to promote the PPG as well as this service.

4. **Pt feedback - (standing item)**

The Family and Friends Test has been re-started by the Government. It is not the best measure and it can be hard to get them filled out. Recently someone anonymously put a

bad rating and a comment, "too long to wait" – the practice can't address the issue as it is too vague.

5. Surgery update – (standing item

Staffing – The Clinical Pharmacist at the Practice, Liz Carlile, who is employed by the ARR scheme (see above) gave her notice in to the PCN as she obtained a job for a private company providing menopause clinics. Liz has been at Brimington for nearly five years and did not really want to leave Brimington Surgery. We did not want to lose Liz so offered her a post to work directly for the practice, so she will be employed by the Brimington Surgery from July for 3 days per week. This means that instead of having to hit the targets required for the PCN to access the ARR funding she can concentrate on her areas of expertise and growth working directly for the patients of TBS.

Dr Nathalie Rebora commences with the surgery on May 23rd. An experienced GP she will be working for 6 sessions per week and the practice is very excited to have her in the team and to finally have filled the vacant GP post after 11 months!

Debbie – one of the Patient Co-ordinators is currently on Maternity Leave and other staff have moved around and increased their hours to cover.

We have two new staff – Lisa in admin and Danielle who have both got GP surgery experience.

Greener Practice Update - We have improved our battery recycling system thanks to Jack our Paramedic. We also now provide a recycling service for masks – this is not cheap, but we feel it is important.

Recent Training – Dr Riaz one of our trainee GPs recently ran a Sepsis update session for all staff. The whole team did a 7-hour training programme called Quality Conversations and we hope this reminded staff about clarity and understanding when communicating. The final main update we have done was around transgender awareness and how to manage the process from the administrative side of general practice

6. Any other business

Resignation of George Morris – The group and the practice wanted to formally mark their thanks to George and that he would be missed. Sue Hague is to send a letter of thanks from the group and Paula will be sending a thank you card from the Partners and Managers of the surgery.

Ukraine – Julie Williamson (previous Practice Manager) helped us donate items for Ukraine and we were very happy to be able to send 3 couches along with other items of use such as hand gel.

Scams – Paula updated the Group about recent scams going around and for all to be extra vigilant as scams are getting ever more sophisticated.

Date of next meeting: Tuesday 13th Sept 10:30