

# THE BRIMINGTON SURGERY

## NEWSLETTER

AUTUMN/WINTER 2022

www.brimingtonsurgery.co.uk

Church Street, Brimington S43 1JG

01246 273224

If you are eligible we will have purchased YOUR flu vaccination ready for YOU!



All eligible patients can book in at the surgery.  
SUPPORT YOUR LOCAL GP PRACTICE.

### What is the Patient Participation Group (PPG)?

"A group of people who are patients of a surgery and want to help it work as well as it can for patients, doctors and staff."

The PPG gives staff and patients the opportunity to discuss practice issues and the patient experience.

It is an opportunity to learn more about and contribute to the NHS, GP Practices and the wider community

Members can be advocates for patient preferences when appropriate and are able to support health awareness and patient education.

The group give patients the opportunity to make positive suggestions about the practice and the healthcare services they receive – a critical friend.

The Group can explore trends from complaints and surveys, contribute to action plans and help monitor improvements.

We encourage and welcome our patients from all communities, groups, genders, ages, ethnicities, and disabilities to join.

### STAFF TRAINING



We run monthly staff training sessions on the second Wednesday of every month when we close at 1pm for the afternoon.

We appreciate that these closures may not be convenient for our patients but they are vital to support staff in their role in helping you.

### Struggling to get an appointment?

There is a large demand on appointments at the practice. Below is the time wasted by people not attending or not cancelling their appointments.

June 22 = 35 hours

July 2022 = 26 hours

August = 45 hours

These appointments could have been used by another patient if we had been informed that the patient did not want to be seen

### PLEASE

**REMEMBER TO CANCEL IF YOU CAN NOT ATTEND:**

Phone the surgery main line  
or just leave a message on  
01246 212 840

## SPOTLIGHT ON:

### PARAMEDIC PRACTITIONER – JACK EVANS

GPs are under intense pressures with ever increasing administrative workloads; support from this new role has been key in helping the GPs manage the 70 who call with urgent care needs every day. This means that Jack may be the clinician to call or see you when you request a same day appointment.



Jack has been with us a year and came straight from the ambulance service. He specialises in acute care, infections, minor illness and minor injury. Alongside this Jack has a keen interest in medicine for the elderly and end of life care planning.

He also undertakes our regular life support training and maintains our emergency equipment (and brings cookies to cheer us on our way)!



### Contact Details

Please make sure we have your correct contact details, particularly your mobile number. We frequently send appointment reminders and other information via text.

Also we may need to contact you at short notice.



### We are proud to be a Safe Surgery



We will take steps to ensure that everyone in our community may fulfil their entitlement to quality healthcare.

In partnership with Doctors of the World UK, we will ensure that our practice offers a welcoming space for everyone who seeks to use our services.

Mindful of our duties to uphold equality and human rights law, we will implement patient registration policies which do not discriminate based on race, gender, sexual orientation, immigration status or any other characteristic.

Goodbye!

*Sad farewells were made in September to Dr Ruth K Hughes who will be saying goodbye to a long commute; she will be able to cycle to work nearer to her*

*new home!*

*And to Danielle from our Patient Support Team who has been a brief, but key, team member.*

Hello!

*We are delighted that Dr Nathalie Reborra has joined us and in October will be joined by Dr Saeed Riaz who has completed his training with us.*

*We welcome Lisa C into our Administration Team & look forward to welcoming back Debbie, one of our Patient Co-ordinators after the birth of a son.*