

The Brimington Surgery -Patient Participation Group

NOTES - 19th March 2025

1. **Attendees**

C Hudson (CH Chair) M Nicholson (MN), C Hickson (CHi), P Wright, P Smiley, S Wetton, J Bramley (JB), M Liddle (ML), M Varley, Dr Fordham (Dr F), Paula Elliott (PE)

1. **Apologies**

*L Hewitt, S Hague.*

1. **Matters arising from last notes not on the agenda**

*No exit car park sign – thank you to JB for sorting this out. Next is to approach them about arrows on the floor to indicate the exit.*

1. **The PPG including Practical Help**
* Terms Of Reference 2018 – should this include process regarding regular non-attendees? One member has not been seen for many years – maybe move to virtual group?
* Prospective new pack - Review the London pack that was agended at several previous meetings alongside the document ML was previously involved with. One is too long and the other too short. The final document can be used as an induction pack for new members and also include a leaflet for patients. All to read through it and bring back for the next meeting…. Give ML suggestions. ACTION ML to send the PDF to PE in Word format so it is easier for all to make suggestions on.
* Meeting times - The 2018 TOR says that the meeting time should rotate e.g. am, pm, evening. This is good practice. PE happy to meet at other times including evening (when they are lighter) but is unable to guarantee GP Partner attendance
* Recruitment and information – please have a look at the board CH has done.

Think about if the group would like an "open afternoon" for PPG members to talk to people. Can we have a commitment to do this through the course of the year?

Should the PPG be renamed to make it more accessible? Please bring ideas for next meeting or feed ideas back via the ppg email.

* PPG promotion ideas – When new patients join us – include the PPG promotion. Brim Fest – PPG stand. May 31st - Park run? May Walking festival.- ask Pam
* Fundraising – Further discussion at June meeting.
* Information events for patients or their carers *– health; wellbeing; NHS Primary Care situation.* Defer to another meeting?
* PPG Newsletter – ACTION PE to send template to Chris Hudson
1. **Pt feedback - (standing item)**
* Family and Friends Test – Put on the screen. Now there is an automated link the electronic responses have gone from around 20 to over 400 per month. 96% in March at this date is Very Good or Good.
1. **Surgery News – (standing item)**
* New Partner - Dr F retires at the end of March. Dr T Ronan will be taking over from her.
* Dr Rebora moves on at the end of March and her permanent replacement starts in January so the practice is recruiting a temporary GP from April to bridge the gap.
* Dr Hardwick is stepping out of work for a while and leaves at the end of April and recruitment is well on the way for her replacement
* Fran our Community Matron is also retiring. This is a very unique role and we have been fortunate in recruiting a –paramedic who also does lots of community work, seeing pt in own home. She will finish her prescribing qualification prior to commencing with us. There will be a handover period at which she will certainly be informed about Village Friends, although her involvement might be a little different than Fran's who helped set the group up.
* Dr Roberts is on Maternity leave and Dr Smith is covering her leave from April.

*Patients' usual GP will be moved across to the replacement.GP.*

* Staffing – sickness lots of it – every other day there has been someone off sick meaning that every other day there has been appointments to move and cancel. This is very frustrating for patients and for staff.
* New nurses – Sarah and Laura are settling in well.
1. **Social prescribing walking group update** – Quite a large group grown from 4 to 22 on at Tuesday morning. Tina who oversees the scheme is retiring and this specific role is not being replaced. Rob Andrews – based at Queens Park Sports Centre (Exercise for Health) or Heather Clarkson (Walk Derbyshire) are taking over the referral process. Friday pm once a month for cancer patients – 4 in month 1 and 7 this month.
2. **Any other business**
* Spring Covid jabs – some invites have now been sent out and Care Homes/ Housebound will be done by the visiting team based at Stubley.
* P Smiley informed the group she is to retire but is still happy to help at flu clinics.
* Phone appointments – It is difficult for patients when a GP call could call at any point in time and it was asked if we could give a 2-hour slot for example? Dr F explained that we do endeavour to do within a certain time scale but if a call is slotted in then there may be people waiting for face to face (f2f) appointments. We do try and make most things f2f.

One example was given that a patient was told there would be a call back after 8.30. This was unusual as the message would usually be there would be a call prior to 1pm

PE to send staff reminder regarding this

* MN asked for clarity regarding information in the newspaper that everything will be moving to online appointment requesting. PE – whilst we are being pushed by the Government towards this, we will continue to have phone availability. One issue we have to manage in practice is that our funding is linked to what the Government say we have to do even if it doesn’t suit our patients.
* Issues were raised about annual "MOT" appointments. We do run annual reviews if someone has medication or a long-term condition but not for those who have no issues. Generally many people have 12m recalls, due to their conditions or medication.
* It looks like we have raised the money for the External Defibrillator so we will be discussion potential fund raising for an "elephant kiosk". This will sit in the waiting room and can be used by patients to gather their data prior to an appointment – height, weight, BP etc. Some of these machines put the information directly into the clinical system
* Thanks to and from PS and the group wished her all the best for the future.
1. **Date of next meeting** – June 25th 10.30am