BRIMINGTON SURGERY

Patient Participation Group Meeting 6pm Tuesday, 15th April, 2015 in Training Room

Present:

Apologies:

Dr. Fordham
Julie Rutter (Practice Manager)
Joan Bramley (Minutes)
Margaret Breeds
Gayner Hibbert
Pamela Wright
George Morris
Mike Burdett
Patricia Gregory
Enid Morris
Susan Waitt

Gerta Elphee THERE WAS ANOTHER PERSON WHO JULIE COULD NOT REMEMBER

Minutes of the Previous Meeting

These were agreed as a true record.

At the start of the meeting Dr. Sarah Lewis who recently passed to be a fully qualified GP gave us a history of her medical training and the content of her job at the Brimington Surgery. It was noted that there are fewer GP's than the medical profession had planned.

Matters Arising

Martin Liddle

There was still no take up from local students to come along to our meetings to enable us to get a younger view on the working of the surgery. One suggestion was that a doctor went into a local school rather than any students coming to our meeting.

It was suggested that if problems were still encountered by patients at any Chemist they ask the chemist to try a new supplier. It was said that the pharmacy section of Sainbury's was very good.

 ${f NHS}$ Choices - again it was asked that the group view the Practice website and post some positive comments.

Practice Nurse - the late appointments are being used.

Appointments - there was a lengthy discussion on the confusion over yearly reviews and the facility of being able to request a blood pressure procedure. The information being given out to patients to be clarified.

Friends and Family Test

The cards are not being filled in so some will be in the doctor's surgery hoping that patients can be encouraged to complete them and there is no limit as to how many can be filled in by any one person.

Electronic Prescribing

Obviously there are teething problems but on the whole it was progressing well. There was a discussion and comments expressed about the pharmacies used by members present at the meeting. A representative of the chemist would be asked to attend the meeting to give their view of the situation. There was the problem of availability of medication at chemists.

Local Participation Group

This group meets at the Parish Rooms, St Thomas' Church, Chatsworth Road, Chesterfield. Unfortunately Margaret Breeds, who represented our practice previously, cannot fill this position so Joan Bramley will attend in future. It was reported that this meeting was very informative.

Some members had attended the 21st Century Project meeting.

Patient Participation Group Report

From The September Action Plan there are three areas to improve at the surgery. From April it would be possible to make an appointment four weeks in advance.

A copy of the report sent to the CCG was handed out.

Cancer Centre

We were shown a video about the new Macmillan Cancer Centre which is to be at Chesterfield Royal Hospital. Everything now will be under one roof which will save any cancer sufferer going for treatment to Sheffield. The total cost will be £8.9M with Chesterfield Hospital providing £6.4M so the remainder will have to be raised from the general public via fundraising events and donations. Pam Wright gave us some details of the launch and Julie suggested that our group aimed to raise some money towards the fund.

It was agreed that the PPG jointly with surgery staff have a cake stall at Brimington Village Market on Saturday 13th June. Two volunteers from PPG (sorry I can't remember who volunteered) to help man the stall. Julie to arrange for fundraising materials from Macmillan (bunting etc). Julie to ask surgery staff to bake cakes and PPG members are also requested to help with this.

Any Other Business

It was requested that Julie investigate who was parking a truck with a crane attached in the council car park adjoining the surgery building. It was reported that this had been parked there for two consecutive weekends causing disruption for people in the vicinity.

Following discussion it was agreed that although the group did not wish to nominate a permanent chair person, they would consider nominating a member of the group for a specific project in the future if this was required. All agreed to continue with the Practice Manager as chair of the PPG.

Some members of the group reported problems in booking an appointment with the nurse for a blood pressure check. There appear to be some issues regarding receptionists misunderstanding the ability for patients to book an appointment if they do not have any longterm conditions. Julie clarified that it is always possible for patients to book an appointment with the nurse, and she will clarify this with the reception team.

The meeting finished at 8.30 p.m.